



## QUALITY, ENVIRONMENT, SOCIAL RESPONSIBILITY, HEALTH AND SAFETY

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The integration of **Quality, Safety and Environment**, aiming to an increasingly modern, efficient and sustainable organization, is for **GREEN POWER SYSTEMS** an essential cornerstone in achieving its goals.

To pursue *Customer Satisfaction* the High Management acts with the utmost determination to achieve the standards defined in compliance with the environmental and social needs of the community in which it operates.

The organization believes in individual responsibility and recognizes responsibility towards Customers, Employees and the Community. The most precious asset of the company is the reputation of integrity it enjoys and an important element, for the maintenance of this reputation, is the commitment to sustainable development.

For these reasons, the organization has adopted an Integrated Quality, Environment, Health and Safety Management System in compliance with UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI EN ISO 45001:2018 regulations.

With this document it is considered appropriate to highlight the guidelines of the Company Policy for Quality, Respect for the Environment and Health and Safety protection of stakeholders, in order to disseminate and share its goals and involve all stakeholders in achieving them.

To this end, the following primary goals are identified:

- Pursuing "customer satisfaction", to which continuous and constant attention is paid;
- The protection of the environment;
- Staff involvement, safety and salubrity of working environment;
- Continuous improvement.

With reference to the improvement plans the company establishes the following goals/ targets:

As for **Quality**, the company's commitment is to optimize direct and indirect activities to ensure customers reliability and quality in compliance with the specific requirements, mandatory requirements, customer needs and expectations, aiming to:

- Maintain a high-quality product standard;
- Build customer loyalty by constantly increasing its level of competitiveness and profitability; remaining attentive to market trends and quickly proposing innovative solutions; focusing on innovation and partnership and monitoring customer satisfaction;
- Retain suppliers and monitor their performance;
- Reduce non-conformities, complaints, delays etc.;



- Reduce overhead costs by evaluating alternative proposals that maintain the company's OSH policy (by using processes as improvement tool to ensure a constant business growth in a collaborative, mutually respectful and professional growth context; using training, information and communication as a vehicle for the development of employee potentials by enhancing their individual attitudes; verifying with seriousness, correctness and competence the set goals using data to pursue continuous improvement of results and performances).

The company's commitment for the **Environment** is to protect it taking into account the guidelines of the Community environmental policy, researching available and economically compatible technologies and methodologies, following the most effective management practices and aiming at the continuous improvement of energy efficiency and environmental balance in particular by:

- Having an active role in protecting the environment using all measures to prevent pollution and promoting environmental improvement goals aiming to a sustainable development;
- Getting energy savings where possible;
- Reducing waste produced, in particular not recyclable materials;
- Reducing related effects both within the company and in the surrounding environment;
- Observing binding and relevant regulations;
- Sensitizing suppliers and contractors to environmental, health and safety issues and requiring them to respect the policies adopted by the Company;
- Communicating, if required, in a transparent way its environmental performance to the local community and customers to obtain and consolidate the trust of third parties.

With regard to **Health and Safety** at workplace, the commitment is to keep high attention on compliance with current regulations by ensuring that:

- Every operator is motivated to develop their professional skills, role responsibilities and to follow the prevention and protection procedures obtained through the dissemination of the safety culture and awareness of this culture;
- Adequate resources to finance information and training are guaranteed;
- Safety and health levels are constantly monitored and the ergonomic aspects of the workplace and the psychophysical well-being of workers are always of high quality;
- There is a control that guarantees and ensures that within the whole organization there are no discriminatory actions, psychological abuses, harassments, threats, marginalization aimed to create an uncollaborative environment in the company;



- Discussion tables with new or historic suppliers are set up to monitor any inconsistencies and to maintain transparent and collaborative relations with public authorities, workers and citizens;
- Appropriate procedures are adopted and maintained to manage any emergencies to limit as much as possible the damage caused by them;
- Performances is monitored and re-examined, where necessary, taking improvement actions.

**GREEN POWER SYSTEMS** treats all its Customers, Business Partners, members of community with dignity and courtesy.

The organization is aware that living this value also involves integrity, respect for different cultures, for fundamental human rights and for the environment.

To ensure that our Policy is respected, **QUALITY, RESPECT FOR THE ENVIRONMENT, HEALTH** and **SAFETY** protection must be present in everything that is done. That's why the Company is constantly improving its working methods.

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